

# METROPOLITAN HEALTHCARE

## SECURITY/SAFETY DIRECTORS ASSOCIATION, INC

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# HEALTHCARE'S ROLE IN HOMELAND SECURITY

## TODAY'S AGENDA:

- COMMUNICATION +
- COLLABRATION +
- COORDINATION +
- EDUCATION +

= IMPROVED SYSTEM WIDE "AWARENESS"

# Communication

## ISSUES:

- Swine Flu
- Durable Medical Equipment Fraud
- Unauthorized software with embedded reporting
- Credit Privacy Numbers
- Planning Guidance for Response for Nuclear detonation
- Al-Qaida 3 video messages 2009
- HSPD -7 Identification Process

# Swine Flu

- Risk Management
- Security Awareness
- Supply Chain
- Intellectual Property Concerns
- Exercise Development

# Durable Medical Equipment Fraud (DME)

- Establishment of Front Companies
- Defraud the Government and private sector insurers
- Nigerian, Russian, Armenian, Cuban Nationals
- Min of 50,000 surety bond can be raised and DME then exploits the system

# Pirated Software and Malware

- Unauthorized software installations
- Unauthorized hardware installations
- Unauthorized access to systems at work and from home

## Malware:

- P to P (Peer to Peer)
- Common Sense
- Let the Information Technology Security professionals be heard

# CREDIT PRIVACY NUMBERS (CPN'S)

## Scheme to Defraud:

- **Circumvent Tight Lending Practices**
  - Fair ISAAC Credit Organization
  - Purchase CPN's
  - Seasoned trade line accounts
  - Creating Fraudulent Retailer Accounts
- **Alert billing, vendor and finance dept's**

# Planning Guidance for Response for Nuclear Detonation

## Risk Management:

- Monthly, Quarterly and Annual review of all hazard plans
- Broad understanding of roles specific to an incident
- PIO
  - What will we say to the public/Media
- Succession Planning
  - Who's in charge
  - What if top management falls victim to an incident/attack?

# Al-Qaida 3 video messages 2009

- Escalation of messaging
- Securing the base of Al Qaida
- Re-enforcing US targets open for a hit
- Displaying there capability of comm's
- Grasp of communication, technology

# HSPD 7 Identification of Personnel

- Credentialing of employees
- Identification of routine work area access
- Alerting systems – for unauthorized access

# COLLABRATION

## WITH WHO?

- THE PUBLIC SECTOR:
  - GOVERNMENT AGENCIES
  - LAW ENFORCEMENT
- THOSE INTERSECTING GROUPS:
  - INFRAGARD
  - TRADE GROUPS
- THE PRIVATE SECTOR
  - THOSE IN YOUR VERTICAL INDUSTRY
  - THOSE CROSSING YOUR VERTICAL

# COORDINATION

- NYC OFFICE OF EMERGENCY MANAGEMENT
- LOCAL, STATE, FEDERAL LAW ENFORCEMENT
- OTHERS WITHIN HEALTH CARE
- OVERSIGHT ORGANIZATIONS
- AUDITORS

# EDUCATION

- You're here
- Get others to attend and listen
- Encourage open dialogue, discussion of ideas
- Know your weakness, know your strengths
- Inquire with InfraGard for more directed professional development

# PERCEPTIONS

- A PEN



# PERCEPTIONS

- A POLICE OFFICER



# PERCEPTIONS

- HEALTH CARE WORKERS



# PERCEPTIONS

- RESEARCHERS



# Questions

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